News and Happenings

There are a lot of new things and faces at Tidewater Beach Resort this year. We have a new Board of Directors (Jon Williamson, Steve Millwee, Jeff Slaton, Jerry Adams, Carole Zesch and John Brann) along with all new management. Leigh Mathieu is the General Manager with Kat McCarthy as her administrative assistant. David Hale is the lead maintenance manager and Angela Pitman is the common area cleaners manager. Rosemary Dampier and Brandon Elwell are manning the reservation desk. Make sure to introduce yourselves to these individuals while you are visiting Tidewater.



Improvements to Tidewater

We are in the process of moving forward with many projects that have been on the books for a while. We would like to apologize in advance for the construction messes that will be associated with them. We will try to update everyone when construction is scheduled so you might be able to better inform your guest.

Owner Reserved Parking Spaces

It has been brought to the attention of the Board of Directors that allowing for "Owner Parking" is against the Tidewater docs.

Please be advised that the <u>owner parking signs will come down on March 15th, 2018.</u> Anyone wanting a refund of their parking fee should contact the Association office.

Repairs to Units

This is a perfect time for you or your rental management company to double check your units for old hot water heaters, leaking toilet seals, ice makers seals and other items that may cause costly water damage to your unit and others. The busy season is coming upon us fast.

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MESSAGE FROM THE BOARD PRESIDENT, JON WILLIAMSON

The new management team and board of directors are taking a proactive approach to improving security, elevator efficiency, and the overall appearance of the building while simultaneously continuing preventive maintenance.

We have hired a project manager/architect (Mr. Bowman) to handle several large projects. He is very familiar with our building and he will be a great asset. He will help our management staff to get quotes, enforce specs and expedite projects.

A security audit has been completed of total complex and final recommendations will be available at next board meeting. You will likely see more/better cameras, more highly trained security officers (but less), more ID badges, and more locked exterior doors after hours. Please note that each of us have a responsibility to report suspicious and unwanted activities.

A plan is being developed to utilize elevator attendants during peak season to address our most prevalent problem. Students and interns will hopefully man program. Our objective is to get fully loaded cabs to specific floors, up and down again within minutes in designated cabs. Our first trial with inhouse people looked promising. Additionally, our elevator committees are looking at other solutions.

Tow signs have been updated in garage and in front of main building. Tidewater will begin reasonably towing cars before peak season. Special "stick on decals" will be placed on cars with ample information to carefully check status before towing. This has become a security and congestion issue during the summer.

Waste Management is scheduled to take out/replace our dumpsters at no charge in March due to a contract extension saving Tidewater dollars. Owners, please instruct your contractors/vendors to take off their own waste products to prevent damage to our new equipment and to reduce our cost.

The Tidewater board will be sending out to all the membership in a few weeks ,a request to make **several** material changes within the building. All the changes are to improve cost, improve appearance, to increase durability and to replace unavailable existing materials in our building.

Our bank has raised our interest rate on our reserved funds to allow about \$30,000.00 increase in interest revenue in 2018.

Thank you, Jon Williamson

